

TO INCREASE 

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# DynaRent for D365 Sales

Release Notes April 2023 (version 10.0.32.47)

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# Document Information

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# 1 General

## 1.1 Purpose

This document describes the new functionality that has been developed for DynaRent for D365 Sales, which is based on Microsoft Dynamics 365 Sales.

It also elaborates on the known issues for this release and it provides information about the underlying structure of the application.

This document is primarily meant for product- and implementation consultants familiar with the concepts of DynaRent and DynaRent for D365 Sales.

This document explains the content of the delivery package to consultants of To-Increase partners.

## 1.2 Compatibility

In some cases, an update of the DynaRent for D365 Sales requires an update of the DynaRent version of the linked Microsoft Dynamics 365 Finance and Operations instance in order to be fully compatible. The following table lists such dependencies.

Release DynaRent for D365 Sales	Minimum required DynaRent version	Minimum required D365 F&O version
10.0.32.47	10.0.32.47	10.0.32

The DynaRent for D365 Sales continues to work on older versions and can be implemented on older DynaRent versions, however this will not support the full capabilities of DynaRent for D365 Sales.

## 1.3 Setting focus areas

Below mentioned setup needs attention.

### 1.3.1 Sales and marketing parameters

During implementation the Sales and marketing parameters opportunities should be never set as "Prompt" as this will cause an error in relation with DynaRent for D365 Sales.

When set to "Prompt" the following error will occur: "Write failed for entity CDS sales quotation header with unknown exception - BOX API can't be used from non-interactive sessions."

## 1.4 Deliverables

With this release we deliver the following:

1. Release Notes DynaRent for D365 Sales 10.0.32.47 (December 2022)
2. DynaRent for D365 Sales AppSource package 10.0.32.47 zip file
3. DynaRent for D365 Sales Prerequisites 10.0.32.47
4. DynaRent for D365 Sales Installation Guide 10.0.32.47
5. DynaRent for D365 Sales Setup Data Integrator 10.0.32.47
6. DynaRent for D365 Sales Data Integrator FO - CE Mappings 10.0.32.47
7. DynaRent for D365 Sales Dual Write FO - CE Mappings 10.0.32.47
8. DynaRent for D365 Sales Approval Flow 10.0.32.47 \*\*
9. DynaRent for D365 Sales User Guide 10.0.32.47

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DynaRent for D365 Sales delivers a generic Power Automate Cloud Flow, allowing customers to determine their own Approval Flow with its hierarchical structure.

As a part of the DynaRent for D365 Sales Approval Flow several Power Automate Cloud Flows are delivered as templates. These need to be adjusted during setup of the Approval Flow.

The hierarchical structure of the Approval Flow needs to be setup in the Power Platform Admin Center.

## 2 Functionality

This chapter briefly touches upon any core features for DynaRent for D365 Sales.

Further details can be found on To-Increase F&O Docs ([to-increase.com](https://to-increase.com)) shipped along with this release.

This chapter also describes any discontinued features and the reasoning behind the discontinuation.

**NOTE:** Microsoft is continuously adding new features in the application directly and via Feature Management. Sometimes these are public preview and will be made generally available in future releases, in other cases, they are already general available, and you have the choice to activate them.

Currently, we are not testing compatibility with all new features or combinations.

Once a feature is enabled at the customer environment and in case of any issues or questions related to new standard features and our solutions, kindly contact us via To-Increase support.

### 2.1 Core & New Functionality

Core Functionality is described on To-Increase F&O Docs ([to-increase.com](https://to-increase.com)).

Feature	ID	Description

### 2.2 Discontinued features for this release.

No functional features were discontinued for this release.

### 2.3 Apps and Offline capabilities

Microsoft has several apps available for mobile usage which also supports DynaRent for D365.

These apps are:

- Dynamics 365 Sales 
- Dynamics for Phones & Dynamics for Tablets 

Microsoft states that the mentioned apps can be used Offline, however DynaRent for D365 does not support Offline capabilities.

## 3 Post Release Defects Resolutions

This chapter describes the issues that have been solved for this release.

### 3.1 Post Release Defects Resolutions

Functional area	ID	Description
Products - Unified Product Experience	160891	Products in F&O must be published and have status Active, otherwise D365 Sales can't work with these Products and throws errors in.
Lead qualifying	161399	Business Process activated wrongly after change to system user.
Products - Unified Product Experience	164146	Missing mapping in Dataverse on "NotAvailable".

### 3.2 Other Resolutions

Functional area	ID	Type*	Description
Order Line Screen	163372	Change	Order Line Screen shows same fields/columns as Quote Line Screen

\*Internal: Internally found Pre Release Defect.

\*Change: Simple Change Request, not new features, minor enhancements.

## 4 Known issues

This chapter describes the issues that have been known for this release. It also elaborates on why the issues have not been solved and provides an alternative way on how to cope with them, if any.

**NOTE:** Microsoft is investing heavily in Dual-Write as synchronisation tool instead on Data Integrator, it is Microsoft's advice to use Dual-Write. Dual-Write is a near real-time (1-10 seconds) solution and Data Integrator a batch-driven solution which is always slower in displaying information, however Dual-Write can still be "slow" as some synchronisations take a minimum of 5 seconds, which can't be made faster. Also Dual-Write has its limitations, known issues and unsupported features which are described in the Mapping Concept pages of Dual-Write, see the Dual-write home page - Finance & Operations | Dynamics 365 | Microsoft Learn.

### 4.1 Known issues for this release

The following functional issues have been known for this release.

Functional area	ID	Type*	Description

\*Known: Known Defect.

\*Change: Change Request.